

### **PATIENT INFORMATION**

LAST NAME:	FIRST NAME:			MIDDLE:		
DATE OF BIRTH:	SOCIAL SECURITY #:					
ADDRESS:						
CITY:		STATE:			ZIP:	
	EMALE				SEPARATED	
PREFERRED PRONOUNS:	🗆 He/Him 🛛	She/Her 🗌 Th	ey/Them/The	eir 🛛 Other		
HOME PH:	CEL	L PH:		EMAIL:		
PREFERRED METHOD OF	CONTACT:	□ TEXT				PHONE
PHARMACY (please includ	le cross streets):					
EMERGENCY CONTACT:		R	ELATIONSHI	):	PH:	
REFERRED BY:						
EMPLOYER:				(Or prior occupation) OCCUPATION:		
EMPLOYER'S ADDRESS:				RETIRED:	🗆 YES 🗆 N	10
CITY:	STATE:	ZII	P:	WORK PH:		
WORK RELATED INJURY:	□ YES □ NO	AUTOMOBILE	ACCIDENT:	□ YES □ NO	DATE OF ACCI	DENT:
ADVANCED DIRECTIVE:	□ YES □ NO	CO	PY ON FILE:	□ YES □ NO		
		Primary lı	nsurance			
INSURED NAME:				PHONE:		
ADDRESS:		CITY:		STATE:	ZI	P:
DATE OF BIRTH:		SOCIAL S	SECURITY#:			
EMPLOYER:			WORK F	PHONE#:		
EMPLOYER ADDRESS:						
CITY:	ST	ATE:		ZIP:		
PRIMARY INSURANCE:			-			
GROUP #:		POLICY #:		PHONE:		
		Secondary	Insurance			
INSURED NAME:				PHONE:		
ADDRESS:		CITY:		STATE:	ZI	P:
DATE OF BIRTH:		SOCIALS	SECURITY#:			
SECONDARY INSURANCE:						
GROUP #:		POLICY #:		PHONE:		



#### **AUTHORIZATION TO RELEASE INFORMATION & ASSIGNMENT OF BENEFITS**

The above information is complete and correct. I authorize release of information necessary to file a claim with my insurance company and I assign benefits to HAPI Medical Center DBA Healthy Asian and Pacific Islander Medical Center. We will gladly file your insurance claim, however payment for copays and deductibles are required at the time services are rendered. We cannot guarantee payment to HAPI Medical Center DBA Healthy Asian and Pacific Islander Medical Center. We have an agreement with you, not your insurance company for payment. In the event your insurance company denies a claim, you will become responsible for all amounts not covered payable to HAPI Medical Center DBA Healthy Asian and Pacific Islander Medical Center. Parents/Guardians are responsible for services rendered to a minor. If your account is turned over for outside collections, you will be responsible for all costs of the outside collection agency to include but not limited to, commissions, attorney & court filing fees, or interest rates assigned by collection agency.

I authorize release of all medical records to referring and primary care physicians and the insurance company, as applicable. I authorize fax transmission of medical records of necessary.

SIGNATURE:

DATE:

### **ADDITIONAL DETAIL**

\_\_\_\_\_

RACE: 

AMERICAN INDIAN OR ALASKA NATIVE 
ASIAN 
BLACK OR AFRICAN AMERICAN 
WHITE

□ NATIVE HAWAIIAN OR OTHER PACIFIC ISLANDER □ OTHER RACE: \_\_\_\_\_ □ PREFER NOT TO SAY

WHAT IS YOUR ETHNICITY/COUNTRY OF ORIGIN? \_\_\_\_\_

LANGUAGE SPOKEN AT HOME: \_\_\_\_\_\_ PREFERRED LANGUAGE: \_\_\_\_\_

HOW DID YOU HEAR ABOUT US? 
FAMILY AND FRIENDS 
SOCIAL MEDIA 
RADIO 
NEWSPAPER 
EVENTS

□ BROCHURE/FLYER □ WEBSITE □ OTHER:



### PATIENT CONSENT TO THE USE AND DISCLOSURE OF HEALTH INFORMATION FOR TREATMENT, PAYMENT OR HEALTHCARE OPERATIONS IN ACCORDANCE WITH HIPAA

I \_\_\_\_\_\_, understand that as a part of my health care, HAPI Medical Center DBA Healthy Asian and Pacific Islander Medical Center originates and maintains paper and/or electronic records describing my health history, symptoms, examinations, test results, diagnoses, treatment and any plans for future care or treatment. I understand that this information serves as:

- A basis for planning my care and treatment
- A means of communication among the many health professionals who contribute to my care
- A source of information for applying my diagnosis and surgical information to my bill
- A means by which a third-party payer (s) can verify that services billed were actually provided
- A tool for routine healthcare operations such as assessing quality and reviewing the competence of healthcare professionals

I understand and have been provided with a *Notice of Information Practices* that provides a more complete description of information uses and disclosures. I understand that I have the following rights and privileges:

- The right to review the notice prior to signing this consent/disclosure
- The right to request restrictions as to how my health information may be used or disclosed to carry out treatment, payment or healthcare operations

I understand that HAPI Medical Center DBA Healthy Asian and Pacific Islander Medical Center is not required to agree with the restrictions requested. I understand that I may revoke this consent in writing, except to the extent that the organization has already taken action in reliance thereon. I also understand that by refusing to sign this consent or revoking this consent, this organization may refuse to treat me permitted by Section 164.520 of the Code of Federal Regulations.

I understand that as part of this organization's treatment, payment or healthcare operations, it may become necessary to disclose my protected health information to another entity (Insurance company, referring physician, consulting physician, hospital, etc.), and I consent to such disclosure for these permitted uses, including disclosures via fax or email.

In addition, I also give consent to HAPI Medical Center DBA Healthy Asian and Pacific Islander Medical Center to disclose my protected healthcare information to the following person and/or people:

NAME	RELATIONSHIP
NAME	RELATIONSHIP
NAME	RELATIONSHIP
I fully understand and accept the terms of this consent	
v	



#### **ELECTRONIC COMMUNICATIONS AGREEMENT FOR PERSONAL HEALTH INFORMATION**

HAPI Medical Center DBA Healthy Asian and Pacific Islander Medical Center and Patient herein enter into this Electronic Communications Agreement for Personal Health Information ("PHI Agreement") regarding the use of email or other electronic communications/transmissions:

- 1. Emails, text messages, and all electronic communications may be utilized between the Practice and Patient that includes Patient's Personal Health Information ("PHI"). The Patient agrees to inform the Practice of any changes to Patient's authorized email address. Patient acknowledges that should Patient email exchange with the Practice from another email address, Patient authorizes the Practice to use that email address for communicating PHI as well.
- 2. For all other services, the Practice and the Patient may use telephone (landline or mobile), facsimile, mail, or in-person office visits.
- 3. Under no circumstances shall email or electronic communications be used by the Patient or the Practice in emergency or time-sensitive situations. If the Patient is in an emergency situation, the Patient must call 9-1-1.
- 4. The Practice values and appreciates the Patient's privacy and takes security measures such as encrypting the Patient's data, password-protected data files, and other authentication techniques to protect the Patient's privacy. The Practice shall comply with HIPAA/HITECH with respect to all communications subject to the terms of this PHI Agreement reflecting the Patient's explicit consent to certain communication amenities.
- 5. The Patient acknowledges that electronic communication platforms and portable data storage devices are prone to technical failures and, on rare occasions, the Patient's information or data may be lost due to technical failures. The Patient nevertheless authorizes the Practice to communicate with the Patient as set forth in this PHI Agreement. The Patient shall hold harmless any and all demands, claims and damages to persons or property, losses and liabilities, including reasonable attorney's fees, arising out of or causes by such technical failures that are not directly caused by the Practice. If the Patient uses non-encrypted email or instructs the Practice to use non-encrypted email containing PHI, the Patient shall hold harmless the Practice and its owners, directors, agents, and employees from and against any and all demands, claims, and damages to persons or property, losses and liabilities, including reasonable attorney's fees, arising out of any third-party interception of such non-encrypted email.
- 6. The Practice will obtain the Patient's express consent in the event that the Practice is required or requested to forward the Patient's identifiable information to any third party, other than as specified in the Practice's Notice of Privacy Practice's, or as mandated by applicable law. The Patient hereby consents to the communication of such information as is necessary to coordinate care and achieve scheduling with the Patient and all Responsible Parties.
- 7. The Patient acknowledges that the Patient's failure to comply with the terms of this PHI Agreement may result in the Practice terminating the email and electronic communications relationship, an may lead to the termination of the Patient's agreement for Practice services.
- 8. The Patient hereby consents to engaging in electronic and after-hours communications referenced above regarding the Patient's PHI. The Patient may also elect to designate immediate family members and/or other responsible parties to receive PHI communications and exchange PHI communications with such designated family members and/or other responsible parties.
- 9. The Patient acknowledges that all electronic communication platforms, while convenient and useful in expediting communication, are also prone to technical failures and on occasion may be the subject of unintended privacy breaches. Response times to electronic communication and authentication of communication sources involve inherent uncertainties. The Patient nevertheless authorizes the Practice to communicate with the Patient regarding PHI via electronic communication platforms referenced in this Agreement, and with those parties designated by the Patient as authorized to receive PHI. The Practice will otherwise endeavor to engage in reasonable privacy security efforts to achieve compliance with applicable laws regarding the confidentiality of Patient's PHI and HIPAA/HITECH compliance. Patient has received a Notice of Privacy Practices and acknowledges receipt of same pursuant to the attached acknowledgment.
- 10. The Patient shall have the right to request from the Practice a copy of the Patient's PHI and an explanation or summary of the Patient's PHI. The following services performed by the Practice shall not be the subject of additional charges to the Patient: maintaining PHI storage systems, recouping capital or expenses for PHI data access, PHI storage and infrastructure, or retrieval of PHI electronics information. However, the Patient's PHR Support subscription fee may include skilled technical staff time spent to create and copy PHI; compiling, extracting, scanning, and burning PHI to media and distributing the media with media costs; Practice administrative staff time spent preparing additional explanations or summaries of PHI. If the Patient requests that the Patient's PHI be provided on a paper copy or portable media (such as compact disc (CD) or universal serial bus (USB) flash drive) the Practice's actual supply costs for such equipment may be charged to the Patient.
- 11. This Agreement will remain in effect until the Patient provides written notice to the Practice that the Patient revokes this Agreement or otherwise revokes consent to communicate electronically with the Practice. The Patient may revoke this Agreement at any time, and agrees to provide the Practice with a notice period of thirty (30) business days for any request to remove the Patient from any PHI electronic communication database or network. Revocation of this Agreement will not affect the Patient's ability to receive medical treatment, but will preclude the Direct Practice from providing treatment information in an electronic format other than as authorized or mandated by applicable law. A photocopy or digital copy of the signed original of this Agreement may be used by the Patient or the Practice for all present and future purposes.

#### ACKNOWLEDGMENT OF RECEIPT FOR AGREEMENT FOR PERSONAL HEALTH INFORMATION

I acknowledge that I have received a copy of the Practice's Electronic Communications Agreement for Personal Health Information ("PHI Agreement") regarding the use of email or other electronic communications/transmissions:

 PATIENT NAME:
 DATE OF BIRTH:

 SIGNATURE:
 DATE:



#### HEALTHY ASIANS & PACIFIC ISLANDERS MEDICAL CENTER

# Informed Consent for Telehealth Medical Services

Telehealth medicine is healthcare services provided by electronic communication rather than a traditional face-to-face in office visit with a licensed healthcare provider. Consultation via videoconferencing, telephonic communication, transmission of still images, e-health technologies, patient portals, and remote patient monitoring are all considered telehealth services.

(\_\_\_\_\_) I understand that telehealth involves the communication of my medical health information in an electronic or technology-assisted format.

(\_\_\_\_\_) I understand that I may opt out of the telehealth services and return to a face to face in office visit at any time. This will not change my ability to receive future care from Healthy Asians & Pacific Islanders Medical Center

(\_\_\_\_\_) I understand that telehealth services can only be provided to patients whom reside within the state of the licensed provider.

(\_\_\_\_\_) I understand that telehealth billing information is collected in the same manner as a regular office visit. My financial responsibility will be determined individually and governed by my insurance carrier(s), Medicare, or Medicaid, and it is my responsibility to check with my insurance plan to determine coverage.

(\_\_\_\_\_) I understand that all electronic medical communications carry some level of risk. While the likelihood of risks associated with the use of telehealth in a secure environment is reduced, the risks are nonetheless real and important to understand. These risks include but are not limited to:

- It is easier for electronic communication to be forwarded, intercepted, or even changed without my knowledge and despite taking reasonable measures.
- Electronic systems that are accessed by employers, friends, or others are not secure and should be avoided. It is important for me to use a secure network.
- Despite reasonable efforts on the part of my healthcare provider, the transmission of medical information could be disrupted or distorted by technical failures.

(\_\_\_\_\_) I agree that information exchanged during my telehealth visit will be maintained by the physician (s) or other healthcare providers involved in my care at Healthy Asians & Pacific Islanders Medical Center.

( ) I understand that medical information, including medical records, are governed by federal and state laws that apply to telehealth. This includes my right to access my own medical records. I further understand that a signed medical records release will be required at the time of my request.

(\_\_\_\_\_) I understand that a HIPAA compliant telehealth program will be utilized for all telehealth visits. Skype, Zoom, Google Meet, FaceTime, or a similar service does not provide a secure HIPAA-compliant platform and therefore cannot be used in replacement of the practice's telehealth program due to the patient's connectivity difficulties.

(\_\_\_\_\_) I understand that I must take reasonable steps to protect myself from unauthorized use of my electronic communications by others.

(\_\_\_\_\_) The healthcare provider is not responsible for breaches of confidentiality caused by an independent third party or by me.



### HEALTHY ASIANS & PACIFIC ISLANDERS MEDICAL CENTER

(\_\_\_\_\_) I agree that I have verified to my healthcare provider my identity and current location in connection with the telehealth services. I acknowledge that failure to comply with these procedures may terminate the telehealth visit.

(\_\_\_\_\_) I understand that I have a responsibility to verify the identity and credentials of the healthcare provider rendering my care via telehealth and to confirm that he or she is my healthcare provider.

(\_\_\_\_\_) I understand that electronic communication cannot be used for emergencies or timesensitive matters. Electronic communication should never be used for emergency communications or urgent requests. Emergency communications should be made to the provider's office or to the existing emergency 911 services in my community.

(\_\_\_\_\_) I understand and agree that a medical evaluation via telehealth may limit my healthcare provider's ability to fully diagnose a condition or disease. As the patient, I agree to accept responsibility for following my healthcare provider's recommendations—including further diagnostic testing, such as lab testing, a biopsy, or an in-office visit.

(\_\_\_\_\_) I understand that electronic communication may be used to communicate highly sensitive medical information, such as initial diagnosis, treatment or change in plan of care. (\_\_\_\_\_) I understand that my healthcare provider may be required to forward my information to an authorized third party. Therefore, I have executed a separate electronic communications agreement.

I certify that I have read or have had this consent read to me. I further acknowledge that I fully understand this agreement and that I have had the opportunity to have questions answered to my satisfaction. I understand the inherent risks of errors or deficiencies in the electronic transmission of health information and images during a telehealth visit. I understand that there is never a warranty or guarantee as to a particular result or outcome related to a condition or diagnosis when medical care is provided.

By voluntarily signing this consent, I agree to proceed with telehealth medical services and care, as well as waive and release Healthy Asians & Pacific Islanders Medical Center and any of its providers from any claims I may have about the telehealth visit.

PATIENT NAME	SIGNATURE	DATE	
WITNESS NAME (HAPI MC)	X SIGNATURE	DATE	
	X		



# **RELEASE OF MEDICAL RECORDS AUTHORIZATION**

If any, please provide your previous PCP's office to transfer patient medical records to HAPI.

PATIENT NAME:	DATE OF BIRTH:	
I HEREBY AUTHORIZE:		
OFFICE NAME:	PROVIDER NAME:	
ADDRESS:	PH:	
	FAX:	
TO DISCLOSE THE ABOVE NAMED INDIVIDUAL'S PROTE	CTED HEALTH INFORMATION AS DESCRIBED BELOW:	
<ul> <li>ENTIRE MEDICAL RECORD</li> <li>CLINICAL NOTES</li> </ul>	<ul> <li>LABORATORY RESULTS</li> <li>IMAGING RESULTS</li> </ul>	
CONSULT NOTES		
THE INFORMATION WILL BE DISCLOSED TO:		
	EALTHY ASIANS PACIFIC ISLANDERS EDICAL CENTER	
8863 W Flamingo Rd Suite 101		
Las Vegas NV 89147		
Ph: 702	-485-3888	
Fax: 725	5-299-1115	



### PATIENT HEALTH QUESTIONNAIRE

### ALLERGIES: **NO KNOWN DRUG ALLERGIES**

MEDICATION NAME:	REACTION:

#### **CURRENT MEDICATION/SUPPLEMENTS**: List all prescription medications you are **CURRENTLY** taking.

MEDICATION NAME AND TYPE (CAP, TAB, INJ?)	DOSE	FREQUENCY	WHEN YOU STARTED

PAST MEDICAL HISTORY:	Please circle all that apply
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CARDIAC	BLOOD/CANCER	OB/GYN	SKIN
Heart Attack High Cholesterol High Blood Pressure Irregular Heartbeat Heart Failure	Anemia Cancer/Tumors Blood Transfusions Radiation Therapy Chemotherapy	Breast Tumor/Cancer Still births Difficulty Conceiving Heavy/Irrg Periods Menopause	Eczema Psoriasis Skin cancer
RESPIRATORY:	NEUROLOGICAL	ENDOCRINE	HEENT
COPD/Emphysema Asthma Pneumonia Seasonal Allergies Tuberculosis	Convulsions, Seizures Stroke Headaches Migraines Neuropathy	Diabetes Type I, Type II Thyroid Disorder Osteoporosis	Cataract Glaucoma Nasal polyps Recurrent ear infections
DIGESTIVE	MOOD	URINARY	RHEUMATOLOGY
Heart burn Hernia Duodenal/Gastric Ulcer Ulcerative Colitis/Crohns Diverticulosis/Diverticulitis Hepatitis A, B, C	Depression Anxiety Phobias, Panic Drug/Alcohol problem	Chronic Kidney disease Kidney Infection Kidney Stones Bladder/Kidney cancer Recurrent UTI Urinary Incontinence	Gout Joint pain Rheumatoid Arthritis Osteoarthritis Lupus

#### PLEASE LIST ANY OTHER CONDITIONS YOU HAVE:



# **PAST HOSPITALIZATION/SURGICAL HISTORY:** List all surgery or hospital admission that you have had.

SURGERY (specify left. right) / ADMISSION REASON	HOSPITAL / STATE	DATE / YEAR

### **FAMILY HISTORY:** Please give the following information about the health of your **IMMEDIATE** family

RELATION			AGE IF ALIVE	AGE AT DEATH	HEALTH STATUS/ CAUSE OF DEATH
MOTHER					
FATHER					
SIBLING 1	🗆 brother	□ sister			
SIBLING 2	🗆 brother	□ sister			
SIBLING 3	□ brother	□ sister			

# HAVE ANY OF THE **ABOVE** RELATIVES EVER HAD ANY OF THE FOLLOWING: (IF SO, INDICATE RELATIONSHIP)

ABNORMAL BLEEDING / CLOTTING	WHO:
ALCOHOLISM	WHO:
ALZHEIMER'S / DEMENTIA	WHO:
CANCER: please indicate type	WHO:
DIABETES	WHO:
HEART ATTACK	WHO:
HIGH BLOOD PRESSURE	WHO:
HIGH CHOLESTEROL	WHO:
KIDNEY DISEASE	WHO:
MIGRAINES	WHO:
PSYCHIATRIC DISEASE / SUICIDE	WHO:
SEIZURES / EPILEPSY	WHO:
THYROID DISORDER	WHO:

PREVENTATIVE CARE:	date of last:	IMMUNIZATIONS:		date of last:	
PAP SMEAR		FLU			
MAMMOGRAM		TETANUS (every 10yrs)			
BONE DENSITY SCAN		PPD (Tuberculosis)			
COLONOSCOPY		PNEUMOVAX (pneumonia)			
PSA (prostate)		SHINGRIX (shingles)			
CT CHEST (lung cancer)		HPV (human papilloma virus)			
ABDOMINAL US		COVID	🗆 Pfizer	🗆 Moderna	🗆 1&1



# **SOCIAL HISTORY:**

TOBACCO USE:	Smoke Cigarettes? 🛛 Yes	□ No (If you NEV	R smoked, please move o	on to Alcohol/Drug use)
CURRENT:	packs/day	# of yrs		
PAST:	packs/day	# of yrs	QUIT DAT	'E:
Other Tobacco pro	oducts: 🗆 Pipe 🗆 Cigar 🗆 G	Chew 🗌 Vape	Would you like to quit	: today? 🛛 Yes 🗌 No
How much do you Have you ever use	d needles to inject drugs?		Type consumed? 🛛 iily 🗆 Weekly 🗆 Mo	Wine 🗆 Beer 🗆 Liquor onthly 🔲 Rarely
SEXUAL HISTORY:	Sexually involved currently	? 🗆 Yes 🗆 No	(If no sexual history, plea	se continue to exercise)
Sexual partner(s) i	s/are/have been: 🛛 Male	🗆 Female 🛛 Ho	w many partners in th	e last year?
Birth control meth	od: 🗆 None 🗆 Condom	Pill / Ring / Patc	ו / Depo 🛛 IUD/Impl	ant 🗆 Vasectomy
EXERCISE: Do yo	ou exercise regularly? 🛛 Yes	5 🗆 No 🛛 Type of	exercise?	
How many days of	moderate to strenuous exerc	cise, like a brisk wal		
On those days that	t you engage in moderate/str	enuous exercise, ho	w many minutes (avg)	do you exercise?mins
DIET: How would y	you rate your diet? 🛛 Good	🗆 Fair 🛛 Poor	How is your appetite	e? 🗆 Good 🗆 Fair 🗆 Poor
Caffeine use?	Yes 🛛 No If yes, what kind	l of caffeine do you	consume, how much, a	and how often?
(e.g. coffee 1 cup/	a day, tea, soda or others):			
Are there foods yo				
FEMALES:		_		
LAST MENSTRUAL	CYCLE: /	/		
AGE OF FIRST MEN	ISTRUATION:	AGE	OF MENOPAUSE:	
PREGNANCIES	LIVE BIRTHS	MISCA	RIAGES	ABORTIONS
DELIVERY TYPE:	□ Vaginal □ C-Section			
PREGNANCY COM	PLICATIONS:			



### AUDIT-C QUESTIONNAIRE

1.	HOW OFTEN DO YOU HAVE A DRINK CONTAINING ALCOHOL IN THE PAST 12 MONTHS?	<ul> <li>Never</li> <li>Monthly or less</li> <li>2-4 times a month</li> <li>2-3 times a week</li> <li>4 or more times a week</li> </ul>
2.	HOW MANY STANDARD DRINKS CONTAINING ALCOHOL DO YOU HAVE ON A TYPICAL DAY WHEN YOU WERE DRINKING IN THE PAST 12 MONTHS?	<ul> <li>0 drinks (did not drink in the past 12mo)</li> <li>1-2 drinks</li> <li>3-4 drinks</li> <li>5-6 drinks</li> <li>7-9 drinks</li> <li>10 or more</li> </ul>
3.	HOW OFTEN DO YOU HAVE SIX OR MORE DRINKS ON ONE OCCASION IN THE PAST 12 MONTHS?	<ul> <li>Never</li> <li>Less than monthly</li> <li>Monthly</li> <li>Weekly</li> <li>Daily or almost daily</li> </ul>

PHQ-2 QUESTIONNAIRE				
Over the past 2 weeks, how often have you been bothered by any of the following problems?	Not at all	Several days	More than half the days	Nearly every day
1. LITTLE INTEREST OR PLEASURE IN DOING THINGS	0	1	2	3
2. FEELING DOWN, DEPRESSED OR HOPELESS	0	1	2	3



# **REVIEW OF SYSTEMS**

Please ✓ ALL that you have experienced within the PAST WEEK or associated with your current illness

CONSTITUTIONAL	GASTROINTESTINAL	NEUROLOGICAL
Fever	Abdominal pain	Headache
Chills	Abdominal distension	Dizziness
Sweats	Nausea	Light-headedness
Fatigue	Vomiting / Vomiting blood	Tremor
Unexpected weight change	Painful swallowing	Numbness
Sleep disturbances	Diarrhea	Disorientation
Appetite change	Constipation	Unsteady
EAD, EYES, EARS, NOSE, THROAT	Change in stool	Speech difficulty
Congestion	Heartburn	Fainting (Syncope)
Ear discharge	Rectal pain / Anal bleeding	Burning sensation
Ear pain	Black tarry stool	Seizures
Hearing loss	Yellow skin	Poor coordination
Runny nose	Bowel incontinence	Decreased strength
Nosebleed	GENITOURINARY	Memory loss/lapses
Sore throat	Painful urination	PSYCHIATRIC
Ringing in ears	Frequent urination	Depression
Snoring	Incontinence	Anxiety
Hoarseness	Difficulty urinating	Hallucinations
Vision change	Blood in urine	Suicidal ideas
Eye discharge	Penile discharge	Self-injury
Itchy eyes	Penile pain	Hyperactive
Eye pain	Scrotal swelling	HEMATOLOGIC
Eye redness	Testicular pain	Easy bruising
CARDIOVASCULAR	Genital itching	Easy bleeding
Chest pain	WOMEN'S HEALTH	Swollen lymph nodes
Irregular heartbeat	Pelvic pain	SKIN
Palpitations	Abnormal vaginal bleeding	Rash
Leg swelling	Heavy periods	Skin Wound
Leg pain with walking	Pain with intercourse	Unusual growth
Cold extremities	Vaginal discharge	Change in mole
RESPIRATORY	MUSCULOSKELETAL	Itching
Shortness of breath	Neck pain	ENDOCRINE
Cough	Neck stiffness	Excessive thirst
Wheezing	Back pain	Excessive urination
Coughing up blood	Joint pain	Heat intolerance
Coughing up sputum	Limb pain	Cold intolerance
Chest tightness	Joint swelling	Hair changes
Rapid breathing	Leg swelling	Skin changes
	Muscle cramps	
	Muscle pain	
	Muscle weakness	



# **HIPAA NOTICE OF INFORMATION PRACTICES**

#### THIS NOTICE DESCRIBES HOW MEDICAL INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION. PLEASE READ IT CAREFULLY.

Each time you visit a hospital, physician, or other healthcare provider, a record of your visit is made. Typically, this record contains your symptoms, examination and test results, diagnosis, treatment, and a plan for future care of treatments. This information is often referred to as your health or medical records and serves as a:

- Basis of planning your care and treatment
- · Means of communication among the health professionals participating in your care
- Legal document describing the care you received
- Means by which you or a third-party payer can certify that the services billed were actually provided
- A source of information for public health officials charged with improving the health of the nation
- A tool with which we can assess and continually work on to improve the care we deliver and the outcomes we achieve
- Understanding what is in you record and how your health information is used helps you to ensure its accuracy, make more informed decisions when authorizing disclosure to others; and better understand who, what, when, where and why others may access your health information.

#### Understanding your Health Information Rights

Although your health record is the physical property of the healthcare provider, the information belongs to you. You have the right to:

- Request a restriction on certain uses and disclosures of your Information (45 CFR 164.522)
- Obtain a paper copy of the notice of information practices upon request
- Inspect and obtain a copy of your health record (45 CFR 164.524)
- Request to amend your health record (45 CFR 164.528)
- Obtain an accounting of disclosures of your health information (45 CFR 164.528)
- Request communications of your health information by alternative means or at alternative locations
- Revoke your authorization to use or disclose health information except to the extent that action has already been taken

#### Our Responsibilities

We are required to:

- Maintain privacy of your health information
- Provide you with a notice as to our legal duties & privacy practices with respect to your information
- Abide by the terms of this notice
- Notify you if we are unable to agree to a requested restriction on disclosure or amendment to your record
- Accommodate reasonable requests you may have to communicate health information by alternative means or locations
- We reserve the right to change our practices and to make the changes effective for all protected health information we maintain. If our information practices change, we will notify you the next time you come to our office for treatment.
- If you believe your privacy rights have been violated, you can file a complaint with the Office of Civil Rights either by calling 800-368-1019 or by writing to U.S. Dept of Health & Human Services 90 7<sup>th</sup> Street Suite 4-100, San Francisco CA 94103.

#### Examples of Disclosures for Treatment, Payment and Health Operations

We will use and disclose your health information for treatment. For example, information obtained by us will be recorded in your record and used to determine the course of treatment that should work best for



you. Members of your healthcare team will then record the actions they took and their observations. In that way, your physicians and other providers will know how you are responding to treatment. Copies of these records, as well as other reports will be provided to other providers participating in your care to assist them in treating you if you are referred to them for consultation.

We will use and disclose your health information for payment. For example, a bill may be sent to you or a third-party payer. The information on or accompanying the bill may include information that identifies you, as well as your diagnosis, procedures, and supplies used. Additionally, we may be required to forward additional information to substantiate the medical necessity of the care delivered and that the care for which the claim was submitted was actually delivered. Further, we may disclose health information to the extent authorized and to the extent necessary to comply with Worker's Compensation or other similar programs established by law.

We will use your health information for regular health operations. For example, members of our quality improvement team may use the information in your health record to assess the care and outcomes in your case and others like it. The information will then be used to continually improve the quality and effectiveness of the healthcare and services we provide.

**Business Associates**. There are some services provided in our organization through contracts with business associates. Examples include services by laboratories, copy services, and transcription services. When these services are contracted, we may disclose your health information to our business associate so that they can perform the job we've asked them to do. However, to protect your health information we require the business associate to appropriately safeguard your information.

**Notification.** We may use or disclose information to notify or assist in notifying a family member, personal representative, or another person responsible for your care, of your location and general condition.

*Family communication*. After careful judgement, we may disclose to a family member or other person you designate, health information relevant to that person's involvement in your care or payment related to your care.

*Funeral directors & organ procurement organizations*. We may disclose health information to funeral directors consistent with applicable law. We may disclose health information to organ procurement organizations or other entities engaged in the procurement, banking or transplantation of organs for the purpose of tissue donation and transplant.

**Food and Drug Administration (FDA).** We may disclose to the FDA health information relative to adverse events with respect to food, supplements, product and product defects, or post marketing surveillance information to enable product recalls, repairs, or replacement.

**Public Health**. As required by law, we may disclose health information to the public health or legal authorities charged with preventing or controlling disease, injury or disability.

*Law Enforcement and Correctional Institution*. We may disclose health information for law enforcement purposes as required by law. Should you be an inmate of a correctional institution, we may disclose to the institution or agents thereof health information necessary for your health and the health and safety of other individuals.

Federal law makes provision for your health information to be released to an appropriate health oversight agency, public health authority, provided that we or our business associate believes in good faith that we have engaged in unlawful conduct or have otherwise violated professional or clinical standards and are potentially endangering one or more patients, workers, or the public.